

Given below is our cancellation policy.

If a trek is called off by us at the last moment due to a natural calamity/unforeseen circumstances (like rains, earthquake, landslides, strike, bandh, curfew, etc), Wheel Wanderers will issue a trek voucher for the full amount. The voucher can be redeemed for the same trek or another trek in the next one year.

If you cancel your trek, the cancellation charges are as given below:

- Cancellations prior to 30 days from the start of the trek -- full refund.
- Cancellation between 30 days and 20 days to the start of the trek -- 50% refund.
- Cancellation less than 20 days to the start of the trek -- no refund.

Please note: Refunds will be processed within 7-10 working days from the date of cancellation. In case of refund, there will be a deduction of 4% (bank charges) from the total fee you have paid.

If you wish to cancel your trek, please e-mail us on dev@wheelwanderers.com with the subject "Cancellation of trek. Cancellation requests are not taken over phone.